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Please adopt this amendment. The victims are the clients, a majority of which are unfamiliar with the law / legal jargon. Hence why an individual engages an attorney. Far too often attorneys play this card upon concerns/issues being raised regarding professional misconduct. In turn, the attorney is protected with a safeguard to render service that may fall below the line of expectation. Further, the client would not have reasonably been expected to understand the meaning and scope of arbitration upon engagement without having another attorney review and advise on the terms of the agreement. That itself undermines the basis of the legal system - creating an additional step that a client must take to ensure the attorney is not acting in bad faith upon retainment, and at no expense to the professional (attorney).