

May 14, 2020

## Establishing an Eviction Diversion Program

#### Materials presented by:

Hon. Donald Allen *55th District Court* 

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#### Michigan Judicial Institute

#### Judicial Webinar

May 2020

#### **Establishing an Eviction Diversion Program**

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#### Rental Verification Form To be Completed by Landlord:

Tenant Name:					
Tenant Address:					
City	State		Zip Code		
County:	Email Addres	SS:			
Home Phone:	Work Phone:		Cell Phone:		
LAS	T SIX MONTH	S PAYMEN	T HISTORY		
1 <sup>st</sup> Month	2 <sup>nd</sup> Month		3 <sup>rd</sup> Month		
\$	\$		\$		
4 <sup>th</sup> Month	5 <sup>th</sup> Month		6 <sup>th</sup> Month		
\$ Number of Months Beh	\$		\$ Amount Owed:		
Monthly Rent:					
Landlord Name:					
Landlord Mailing Addre	ess:				
City:	State:		Zip Code:		
Email Address:					
Phone:					
Landlord Signature:			Date:		

## **Eviction Diversion Program Ingham County**

Providing low- and moderate-income families and individuals with eviction prevention assistance



NEED HELP?
CALL 211
Get Connected.
Get Answers.

#### **TENANTS**

Have you received a summons to appear in court?

Are you interested in preventing an eviction and possibly avoiding a Judgment?

Do you have income to pay next month's rent?

Do you have cash to resolve this month's eviction?

Are you in need of temporary assistance?

#### If your answer is YES, please do the following:

- Call 211 within 3 days of receiving the Summons to Court
- > Make an appointment with an Eviction Diversion Specialist.

#### Bring the following verifications to scheduled appointment:

☐ Driver's License or State ID
☐ Social Security Card
<ul><li>□ 30 Days Verification of Income (i.e. Weekly=4 check stubs)</li></ul>
☐ Asset Verification (bank statement received within the last 30 days for each bank account)
☐ Rent Receipts for the last 6 months or Landlord to complete the Rental Verification Form on the back of this brochure

#### **LANDLORDS**

Have you filed a summons with an Ingham County District Court?

Are you interested in preventing an eviction?

Is unpaid back rent your primary issue with the tenant?

Is balance owed 3 months or less?

#### If answer is **YES**, please do the following:

Please complete the form on the reverse side and give form to tenant.

#### SETTLEMENT AGREEMENT

between

#### LANDLORD AND TENANT

**Both parties must agree upon the following:** 

- >Amount of rent owed
- **▶** Meet with an Eviction Diversion Specialist
- ► Agree to the terms of the Eviction Diversion Process
- Sign a Settlement Agreement to prevent entry of judgment and to allow time to resolve issue

EVICTION DIVERSION COMMUNITY PARTNERS								
<b>★VOLUNTEERS OF AMERICA</b>	<b>★</b> MSU LAW CLINIC							
★CAPITAL AREA COMMUNITY SERVICES	★ UNITED WAY 2-1-1							
<b>★MICHIGAN DEPARTMENT OF HUMAN SERVICES</b>	*SALVATION ARMY							
<b>★LEGAL SERVICES OF SOUTH CENTRAL MICHIGAN</b>	<b>★INGHAM COUNTY COURTS</b>							

#### Ingham County 55th District Court Eviction Diversion Program

The program purpose is to divert potential evictions and subsequent homelessness by offering financial assistance to eligible tenants to pay their outstanding rental obligations, thereby providing landlords with assured, accelerated payments. The EDP is the result of a combined effort of several community partners in Ingham County interested in preventing evictions, facilitating payments to landlords, and saving the community the rising cost of sheltering its homeless population.

Program awareness and participation can begin at many different points in the community. Most often tenants learn about the program when they are served with a summons and complaint, to which the District Court attaches a flyer that explains the program and encourages the tenant to contact 211 immediately for further assistance. If the client calls 211 they will be referred to the Ingham county Coordinated Entry Agency at Holy Cross Services, who will set an appointment with the tenant and begin a housing plan to assess specific housing needs. The tenant may also be referred to other community organizations for relevant help. A tenant may also become aware of the program at a bi-monthly "Housing Hour" organized by community partners to raise awareness of the program and community organizations who can offer various forms of housing assistance.

The Eviction Diversion Program takes place every Thursday afternoon at the 55<sup>th</sup> District Court in Mason, MI. The docket is always set to begin at 1:00p.m in the courtroom of both Judge Boyd and Judge Allen simultaneously. Wednesday morning a conflict check is run on all defendants set to appear for that afternoon's docket. All conflicts are noted and assessed appropriately. Income eligibility is checked on site.

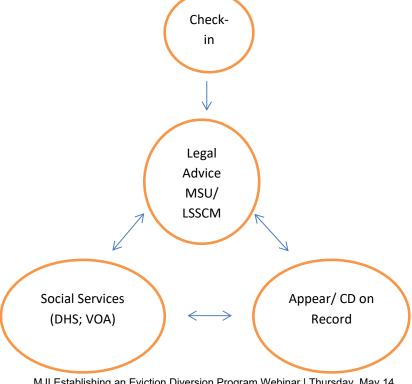
Tenants arrive and are checked-in by taking their name and case number upon entry. Once a tenant has checked-in, someone from Legal Services or Michigan State University College of Law Housing Clinic goes to speak with them individually. If the tenant appears before the Judge before speaking to a legal representative, the Judge will make the tenant aware that legal advice is available and if the tenant asks, may send them back to speak with a legal representative. A tenant is asked if there are any issues they are having with their landlord or if the case is strictly a financial issue due to financial hardship. If there is a significant legal issue, the tenant may be advised to request an adjournment and an appointment is set for further counsel at either MSU or Legal Services. If there is a small dispute regarding a repair or the amount owed, the legal representative negotiates on the tenant's behalf to reach a resolution. If there is no dispute as to the amount owed, but a concern on behalf of the tenant that they will not be able to pay the amount due within the statutory timeframe, the legal representative will try to negotiate a longer timeframe. The legal representative must continuously move back and forth between the tenant, who is being screened for financial help, and the landlord/landlord attorney to reach an agreement. Further, each student continuously consults his/her supervisor when advising tenants and negotiating settlements.

After speaking with the legal representative to assess the issues of the case, the tenant is escorted back to speak with the social services agencies who may be able to provide rental arrearage assistance. The tenant meets with each agency to assess eligibility.

#### Ingham County 55th District Court Eviction Diversion Program

While the tenant is meeting with the social services agencies, the legal representative negotiates any of the above mentioned disputes with the landlord or landlord attorney. When a settlement is reached as to all issues, a Conditional Dismissal is drafted by the legal representative and signed by the tenant and landlord representative. When the legal representative explains the Conditional Dismissal to the tenant and presents it for signature, he/she also advises the tenant of their rights to an adjournment, evidentiary hearing, and/or jury trial and explains that the tenant is waiving those rights in order to enter into the Conditional Dismissal. The tenant is advised that if a social service organization does not follow through with payment to the landlord for any reason, the tenant is still responsible for the full amount of the Conditional Dismissal. The tenant is also advised that if he/she complies with the Conditional Dismissal, the case will be dismissed in 90 days and never appear on their credit. However, if the tenant does not comply, a Judgment and Writ will issue simultaneously and will be reported on their credit. If the tenant agrees, the tenant signs both the Agreement and the Advice of Rights form.

When both forms are signed by all parties, the parties appear together in front of the presiding Judge with their representatives, and put the Agreement on the record. Many times the tenant will not be finished meeting with social services organizations when the Agreement is ready to be put on the record. However, timing is an important aspect of the efficiency and fluidity of the program and so an emphasis is put on getting the Conditional Dismissals put on the record as soon as they are ready. The tenant will return to the social services organization portion of the program, after the court proceeding is concluded, to finish their eligibility screening. After the Conditional Dismissal is put on the record, a copy is made for the tenant, landlord, and legal representative. Once the tenant fully complies with the Conditional Dismissal, the Court will dismiss the case in 90 days for no progress.



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#### THE $55^{TH}$ DISTRICT COURT OF THE STATE OF MICHIGAN

Plaintiff,	
v.	Case No.:
Defendant	
	_/
	ON AND ORDER FOR IISSAL WITHOUT PREJUDICE
County of In	ion of court held in the ngham, State of Michigan lay of, 20
	IOMAS P. BOYD, DISTRICT JUDGE DNALD L. ALLEN, JR., DISTRICT JUDGE
This matter having come before the Co	urt upon the Summary Proceedings for Termination of
Tenancy and the Court having heard the parties	in open Court;
IT IS HEREBY ORDERED that the De	efendant shall vacate on or before
IT IS FURTHER ORDERED this action	on shall be conditionally dismissed without prejudice now.
IT IS FURTHER ORDERED that in th	e event the Defendant fails to vacate as set forth above,
then the Plaintiff will submit an Affidavit of De	efault, a Judgment for Possession, and an Order of
Eviction, which will enter simultaneously. In the	ne alternative a hearing will be scheduled by Plaintiff.
IT IS FURTHER ORDERED an Affida	avit of Default, a Judgment for Possession, a Judgment for
Money (if eligible and prayed for) and an Order	r of Eviction may not be filed more than 56 days after the
last payment is due under this order unless a he	aring is held after the defendant has been given notice and

an opportunity to appear.

IT IS FURTHER UNDERSTOOD Defendant(s) remain responsible for paying the entire amount agreed upon in this Order that is not paid by DHHS or any other third party within the time period provided by this Order.

IT IS FURTHER UNDERSTOOD that by signing this Settlement Order, that the Defendant may be liable for money damages after Defendant moves if additional rent is owed or if there is damage to the property.

IT IS FURTHER UNDERSTOOD the parties are waiving the 14-day notice provision in MCR 2.602(C).

Further Orders:	
Date:	Donald L. Allen/Thomas P. Boyd District Judge
APPROVED AS TO FORM & CONTENT	
Date:	Date:
Plaintiff/Plaintiff's Attorney	Defendant/Defendant's Attorney
motion to set aside a default judgment,	represented today you may file a motion for a new trial, a , or an appeal and appeal bond, which must comply with rt by You may want legal help.

#### STATE OF MICHIGAN IN THE 55<sup>TH</sup> DISTRICT COURT FOR THE COUNTY OF INGHAM

Plaintiff, v	Case No.:
Defendant(s).	
Defendant(s).	
	TION AND ORDER FOR SMISSAL WITHOUT PREJUDICE
County of	sion of Court held in the Ingham, State of Michigan day of, 20
	E THOMAS P. BOYD, DISTRICT JUDGE ONALD L. ALLEN, JR., DISTRICT JUDGE
This matter having come before	e the Court upon the Summary Proceedings for Non-
Payment of Rent and the Court having he	eard the parties in open Court;
IT IS HEREBY ORDERED th	ne sum of \$ for rent due and \$
for court costs for a total of \$	shall be paid on or before
IT IS FURTHER ORDERED	this action shall be conditionally dismissed without
prejudice now.	
IT IS FURTHER ORDERED i	in the event Defendant(s) fails to pay the rent and other
costs as set forth above, then Plaintiff w	vill submit an Order to Set Aside Conditional Dismissal,
Affidavit of Default, a Judgment for Po	ossession, a Judgment for Money (if eligible and prayed
for), and an Order of Eviction, which wil	ll enter simultaneously.
IT IS FURTHER ORDERED a	an Order to Set Aside Conditional Dismissal, Affidavit of
Default, a Judgment for Possession, a J	Judgment for Money (if eligible and prayed for) and an
Order of Eviction may not be filed mor	re than 56 days after the last payment is due under this

Rev. 09/20/2018

order unless a hearing is held after the defendant has been given notice and an opportunity to appear.

**IT IS FURTHER UNDERSTOOD** Defendant(s) remain responsible for paying the entire amount agreed upon in this Order that is not paid by DHHS or any other third party within the time period provided by this Order.

**IT IS FURTHER UNDERSTOOD** Defendant(s) may be liable for money damages after Defendant(s) moves if additional rent is owed or if there is damage to the property.

**IT IS FURTHER UNDERSTOOD** the parties are waiving the 14-day notice provision in MCR 2.602(2).

Further Orders:	
Date:	
- ····	Donald L. Allen, Jr. / Thomas P. Boyd
STIPULATED AND AGREED TO:	District Judge
Date:	
Plaintiff/Plaintiff(s) Attorney	
·	
Date:	
Defendant/Defendant(s) Attorney	
Defendant/Defendant(s) Attorney	

Rev. 09/20/2018



### RIGHT TO COUNSEL: EVICTION DIVERSION

Elizabeth Rios

Managing Attorney, Lansing Office Legal Services of South Central Michigan erios@lsscm.org

#### **CONSEQUENCES OF EVICTION**

- Compounding Poverty
- Immediate risk of homelessness
- Loss of personal property
- Job Issues -- "likelihood of being laid off is roughly 15% higher for workers who have experienced an eviction"
- Eviction Judgment (or even a filing) appearing on a credit report makes it much harder to rent another unit and may make families ineligible for affordable housing units; adverse effect on commercial credit
- Breaking up social support structures (schools, churches, nearby family members and neighbors)
- Health issues

#### **EVICTIONS AFFECT LANDLORDS**

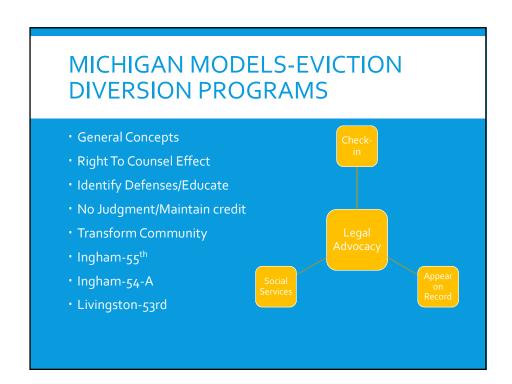
- "Evictions are expensive for landlords, because by the time they get to housing court, they've usually gone without rent payments for at least a month. If the tenant is evicted, it can take several months before landlords find and screen a new tenant."
  - -Tracey Benson, president of the National Association of Independent Landlords. Quoted from Wiltz, Teresa: How Free Legal Help Can Prevent Evictions, Huffington Post, Oct. 27, 2017.
- Plus filing fees and attorneys' fees

#### **HOUSING AS A RIGHT**

- "In our adversary system of criminal justice, any person haled into court, who is too poor to hire a lawyer, cannot be assured a fair trial unless counsel is provided for him."
- -Justice Black
- Civil Right to Counsel (Civil Gideon)
- Due Process
- Mathews Test

#### HOUSING RIGHT TO COUNSEL

- HISTORY OF THE HOUSING COUNSEL MOVEMENT
- FIVE MINUTE JUSTICE
- THE DONALDSON REPORT
- NEWYORK
  - Bill 214 signed into law August 2017
- Income limited
- SAN FRANSISCO
  - Prop F June 2018 passed on a vote of 56% to 44%
  - No income limit



#### INGHAM COUNTY 55TH- MASON

- Started 2012
- Local rule retracted
- 2 judges
- Legal check-in
- Rural
- DHHS, CE, Legal on site
- Settlements on the record

#### INGHAM COUNTY 55<sup>TH</sup> DATA

	2012	2017	Difference	% Difference
New Cases Filed	1879	1694	-185	-9.85%
Evictions Ordered	550	343	-207	-37.64%
Dismissals	487	663	176	36.14%
Default Judgments	1004	658	-346	-34.46%
Settlement Agreements	0	355	355	

#### INGHAM COUNTY 54-A - LANSING

- Pilot Program: Sept Dec 2017
- One Judge- Urban
- DHHS, CE, Legal on site, PHA partnership
- some settlements on the record

	2016	2017	Change
Default Rate	44.88%	33.40%	-11.48%
Eviction Rate	35.09%	22.50%	-12.59%
Dismissal Rate	33.45%	27.95%	-5.50%

 Michigan State University Study: https://www.lansingmi.gov/DocumentCenter/View/5528/2017-Eviction-Diversion-Pilot-Program-Final-Report

#### LIVINGSTON COUNTY 53RD-BRIGHTON/HOWELL

- Started 2015
- Two judges- Rural
- CE, legal on site
- · Settlements not on the record

#### YOUR COUNTY/CITY NEXT!

- DIFFERENT FOR EACH COMMUNITY
- What are your assets?
  - Local laws, supportive court, good LL's, quality affordable housing stock, funders, local law schools
- Who are your partners?
  - DHHS, CE, social service agencies, LL's, local government,
- What are your barriers?
  - LL's, judges, funding, local laws

#### **BENEFITS & BARRIERS**

- BENEFITS
  - Representation
  - No Judgment
  - Maintain Credit/rental history
  - Tenant education over time
  - · Community impact (LL's, housing stock, courts)
- BARRIERS
  - Funding
  - Courts
  - LL's

#### THANK YOU!

"Overcoming poverty is not a task of charity, it is an act of justice. Like Slavery and Apartheid, poverty is not natural. It is man-made and it can be overcome and eradicated by the actions of human beings."

-Nelson Mandela

1 of 6

11-1-2019

#### DEPARTMENT POLICY

In the majority of cases, State Emergency Relief (SER) is sufficient to resolve threats to health and safety. However, due to the nature of emergencies and variations in SER group circumstances, unusual situations may exist which cannot be resolved through SER.

Emergency Services (ES) funds are allocated to each local office to provide assistance when SER will not cover the requested service or the SER payment will not resolve the emergency.

#### USE OF ES FUNDS

An SER application must be submitted and eligibility must be determined prior to any service or cost being paid using ES funds. SER should be authorized whenever the household qualifies for a benefit through the SER program. Since ES is a funding source, this is not a program that the client can apply for directly. The issuance of ES funding is made in conjunction with the submission of an SER application, at the local office's discretion.

Any issuance of ES Funds must be recorded in the Bridges electronic case record. Case comments must include the following:

- Details of the service requested.
- Extenuating circumstances resulting in the use of ES funds.
- Provider name.
- Amount of ES payment.

The first priority of emergency funding is to assure that clients have safe and decent housing, and providing needed services to help persons or families remain in their own home. ES funds may be used to expand payment maximums if **all** other eligibility requirements have been met.

**Example:** An SER group needs their septic system repaired at a cost of \$1650. The group has the full \$1500 non-energy lifetime limit available and meets all other eligibility requirements for home repairs. However, they do not have the extra \$150 and have been unable to find private or community agencies that will contribute the \$150 difference. The \$1500 limit may be paid from SER and the additional \$150 supplemented from ES funds.

STATE EMERGENCY RELIEF MANUAL

### SERVICES & COSTS NOT COVERED BY ES FUNDS

#### ES funds may **not** be used to:

- Pay energy services, (heat, electricity, furnace repair or replacement).
- Pay legal or court costs.
- Repair or purchase a vehicle.
- Purchase bus passes or tokens or pay for any other travel expenses, unless it meets the criteria of medical transportation.
- Pay or reimburse for employment related costs such as car repair.
- Reimburse a provider, individual, or MDHHS employee.
- Pay for physical examinations or medical treatment not listed previously in this item.
- Pay for medical records or photocopies.
- Establish contracts, including emergency shelter contracts.

#### ES COVERED SERVICES

#### ES funds may be used to assist with the following:

1. **Emergency food**: Issue emergency food if the need results from an event that is beyond the group's control and the group was not eligible for Food Assistance Program (FAP) benefits in the current month.

#### ES funds may be used to:

- Replace food within 60 days from the date of fire, civil disorder or natural/chemical disaster.
- Prevent children from being removed from the home.
- Allow children to return to the home.

STATE EMERGENCY RELIEF MANUAL

The daily food allowance is \$6.00 per day per SER group member for a maximum of 15 days, or the shortest period of time that meets the SER group's needs.

Verification is required and may include any of the following:

- Fire report.
- Police report.
- Statement from the MDHHS services worker or manager regarding the removal or return of the children to the home.
- Newspaper article or other reliable source that provides the date and details of the fire, disorder or disaster.
- 2. Homeless prevention: includes mortgage and back taxes to avoid eviction or foreclosure. Rental payments and security deposits are also allowed to establish or maintain safe housing. Mortgage and property tax payments are only allowed for homeowners or individuals who are purchasing their home. Housing must be affordable.

**Note:** Households facing an immediate crisis may also be assisted by the county's Housing Assessment and Resource Agency (HARA); see the Michigan State Housing Development Authority (MSHDA) website for referral information, [http://michigan.gov/mshda/0,4641,7-141-5515---,00.html]

- 3. **Emergency home repair**: is used to prevent removal of a family from their home for health and safety reasons. Two quotes (minimum) must be obtained from licensed providers, with the lesser of the two being awarded the home repair work. Home repairs are only allowed for homeowners or individuals who are purchasing their home. Housing must be affordable.
- 4. **Non-energy utilities**: (water, sewer and cooking gas); payment may be issued if the client is in arrears on non-energy related utility payments, and at risk of shut off.
- 5. **Emergency medical**: MDHHS may pay the provider for the actual cost of the service, up to \$500, or the minimum amount needed to resolve the emergency if the services are not covered by a third-party resource, Medicaid, Medicare or a health insurance provider.

STATE EMERGENCY RELIEF MANUAL

**ERM 209** 

- 6. Limited-cost household goods: Includes one table with chairs and beds sufficient for all household members, with a \$500 maximum. Room air conditioners may be purchased or repaired only if the recipient is 55 or older or provides a statement from a physician that air conditioning is medically necessary.
- 7. **Limited-cost household items**: Includes dishes, silverware, pots and pans, brooms or mops, bed sheets and pillows, and towels, with a \$100 maximum issuance.
- 8. **Emergency medical transportation**: Includes a one-time trip to a hospital or doctor's office for a life threatening situation or illness, a trip to the pharmacy to fill a prescription for an illness, or a trip to resolve another type of medical emergency.

**Note:** Ongoing trips for regular office visits, family visitations, etc., are not covered.

- 9. **Other limited-cost items**: Contribution to a burial is limited to the cost of an oversized casket. No other burial costs are allowed. Clothing is limited to the replacement of clothing lost in a natural or chemical disaster, fire, civil disorder or other catastrophic event.
- 10. **Bulk purchases**: are allowed with the following stipulations:
  - Bulk purchases shall be made according to MDHHS purchasing guidelines.
  - Bulk purchases may be made up to \$1,000. Purchases exceeding \$1,000 require central office approval.
  - Bulk purchases are to relieve one time emergencies such as: diapers, baby formula or small incremental gift cards, up to the maximum of \$25 each. Gift cards must not exceed \$25 in value.
  - Purchases may be made on a monthly or quarterly basis in anticipation of the use during that period. Purchases must not carry over to the next quarter.
  - Purchases made during the last quarter of the fiscal year must not be more than the quarterly average purchased for the preceding three quarters.

- The items must be purchased and used in the same fiscal year.
- Documentation, including the client's name, case number, and purpose for issuing the item must accompany the distribution log and fiscal records, with a copy filed in Bridges ECF and case comments must be entered.

**Note:** Large items and furniture, including beds and cribs, do not qualify as a bulk purchase but can be approved on a case by case basis for qualifying households.

11. **Extermination services for renters**: including the treatment for bed bugs, requires a Program Policy Office Exception. The CM-0023, Contract Program Policy Exception Request form, along with supporting documentation, must be completed and emailed to the SER mailbox for consideration.

#### AUTHORIZATION OF ES FUNDS

Follow the local office business process for review of ES authorization prior to submitting documentation to DHHS Accounting for final payment. The DHHS Accounting email is InvoiceMDHHS@michigan.gov. Each ES authorization requires the completion of the MDHHS-5602, Payment Request, and must have the signature of the worker, supervisor or manager. ES payments may only be issued to Bridges-enrolled providers.

For payment of services not listed under the ES Covered Services section above, the local county office director has the discretion to approve the use of ES funding. If approved, the local county office director, or signatory designee, must sign the MDHHS-5602, Payment Request form prior to any payment issuance. Payments cannot be authorized for services and costs specifically listed as non-covered services.

All supporting documentation, including the signed MDHHS-5602, must be scanned into the electronic case file in Bridges.

**Note:** As a result of the implementation of SIGMA, the MDHHS-5602, Payment Request form will be replacing the DHS-1291.

STATE EMERGENCY RELIEF MANUAL

ERM 209 6 of 6 EMERGENCY SERVICES FUNDING 11-1-2019

**LEGAL BASE** 

Mich Admin Code, R 400.7001 et seq.

11-1-2019

#### DEPARTMENT POLICY

**ERM 303** 

State Emergency Relief (SER) assists individuals and families to resolve or prevent homelessness by providing money for rent, security deposits, and moving expenses.

Households facing an immediate crisis may also be assisted by the county's Housing Assessment and Resource Agency (HARA). Please visit the following website for referral information, <a href="http://michigan.gov/mshda/0,4641,7-141-5515----,00.html">http://michigan.gov/mshda/0,4641,7-141-5515----,00.html</a>

#### COVERED SERVICES

Accept the decision of the SER group regarding use of the relocation funds authorized. The issuance amount must resolve the group's shelter emergency. Authorize any combination of the following services:

- Moving expenses (to relocate household effects).
- Security deposit (if required).
- First month's rent.
- Rent arrearage.
  - Mobile home lot rent for owners or purchasers is a home ownership service found in ERM 304.
  - Mobile home lot rent for renters is a relocation service covered by this Item.

**Note:** Court costs and fees included in a judgment is an allowable cost for a *rent to prevent eviction* request.

**Example:** Group A decides to use their entire relocation services amount for a rent arrearage; Group B wants to use their relocation services amount for the first month's rent on a new apartment; Group C requests first month's rent and rental of a U-Haul trailer. Process payments for these situations as requested.

#### ELIGIBILITY REQUIREMENTS

Authorize relocation services only if one of the following circumstances exists and all other SER criteria are met.

STATE EMERGENCY RELIEF MANUAL

**ERM 303** 

 The SER group is homeless. The definition of homelessness for SER means that there is no housing that the group can return to. To be considered homeless, the SER group must meet one of the following criteria:

**RELOCATION SERVICES** 

- Has a primary night-time residence that is a public or private place not meant for human habitation, (the group is sleeping in a car or on the streets).
- Is living in an emergency shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels).
- •• Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.
- The SER group is at risk of homelessness

**Note:** Groups who voluntarily left their home, but can return without a threat to their health or safety, are not homeless.

- The SER group meets the eligibility requirements for one of the following homeless assistance programs:
  - •• Family Re-Housing Program (replaces Rapid Re-Housing Initiative which ended 5/31/2015) effective 10/1/2015.
  - Rural Homeless Permanent Supportive Housing Initiative (RPSH).

**Note:** Update the Living Arrangement screen in Bridges to reflect the appropriate homeless assistance program.

Group Living With Friends or Relatives

A group living with friends or relatives is not homeless, even if the arrangement is temporary unless one of the situations below exists:

 The group is living temporarily with other persons following a fire or natural disaster that occurred not more than 60 days before the date the group files an application for SER.

- 11-1-2019
- The group is living with other persons to escape a domestic violence situation.
- The group meets eligibility criteria for one of the homeless assistance programs listed above.

#### DOCUMENTATION OF NEED

Persons who are homeless; living in an emergency shelter, on the street, in a car or place unfit for human habitation must provide a written observation by an outreach worker, written referral by another service provider, or a written statement from the head of household stating that the SER group is living on the streets. Verification from an outreach worker or service provider must be on official letterhead, signed and dated.

Persons eligible for one of the homeless assistance programs listed above must have a written referral by the service provider verifying that the SER group is eligible for the program. The verification must be on agency letterhead with the homeless assistance program identified, signed and dated.

Persons at imminent risk of homelessness must provide a court summons, order or judgment resulting from an eviction action.

#### **Legal Notice**

A court summons, order, or judgment was issued which will result in the SER group becoming homeless.

#### **Foster Care**

The SER group needs adequate housing to avoid a foster care placement or before a child or children can come home from foster care.

#### **Unsafe Housing**

A MDHHS services worker or MDHHS specialist, with supervisory approval, determines the family must be relocated from unsafe housing for the protection of the children.

11-1-2019

#### Condemned Housing

The SER group receives final written notice to vacate condemned housing from a local public agency authorized to issue such an order.

**RELOCATION SERVICES** 

#### **High Energy**

The energy multi-disciplinary team has identified the group as living in high energy housing that cannot be rehabilitated.

#### HOUSING AFFORDABILITY

Bridges will determine whether the SER group's rental housing is affordable. Approve SER for relocation services only if the group's rental obligation meets the criteria for housing affordability specified in ERM 207.

#### REQUIRED PAYMENTS

Verify the group shelter payments for the past six months and enter the obligation amount and verification source on the SER Required Payments screen. If required payments have not been made, Bridges will determine whether the SER group had good cause for non-payment of their shelter obligation during the last six months, regardless of the reason they are in need; see ERM 204.

**Example:** A group in a homeless shelter or homeless due to a fire must have met required payments.

**Note:** In cases where the group is residing in a homeless shelter, and there are extenuating circumstances, an exception request may be made through Bridges to Energy and Emergency Services. See ERM 104, Exceptions to Official SER Policy.

#### SHELTER VERIFICATION

Before relocation services can be approved for families with children under the age of six, a DHS-3688, Shelter Verification form, with a revision date of October 2009 or later, is required to verify that the home is free of lead paint or is certified lead safe.

STATE EMERGENCY RELIEF MANUAL

The shelter provider is required to complete and sign the DHS-3688. If the shelter unit is not lead-paint safe, payment for relocation services for that residence may not be approved.

The signed DHS-3688 is only required when a family, with a child under the age of six, has requested relocation services to move into a new residence. An updated form is not required for relocation services (rent to prevent eviction) for the current residence.

#### PAYMENT AUTHORIZATION

**ERM 303** 

Bridges will authorize the amount the SER group needs to keep or obtain permanent shelter, up to the amounts in the Issuance Maximums for Relocation Services at the end of this item.

#### VERIFICATION SOURCES

#### Verification of Need Amount

- A DHS-3688, Shelter Verification, form with a revision date of October 2009 or later must be completed and signed by the shelter provider.
- Written statement from the shelter provider, signed and dated.
- Order of judgment.
- Obtain a statement from the rental or moving company to verify the cost of moving the household belongings.
- DHS-223, Documentation Record may be used and must contain the following:
  - Date.
  - Client name and case number.
  - Amount needed to resolve the emergency.
  - Any other pertinent information regarding the emergency.
  - •• The name of the landlord or person at the rental company who provided the information along with the signature of the MDHHS staff person obtaining the information.

#### **Shelter Costs**

- DHS-3688, Shelter Verification, form signed and dated.
- Written statement from the shelter provider.

#### STATE EMERGENCY RELIEF MANUAL

#### Homelessness

**ERM 303** 

Eviction, judgment, or court order from last residence.

**Note:** A demand for possession non-payment of rent or notice to guit is not acceptable.

- Group's statement that they are living with others to escape domestic violence.
- Group's statement that they are sleeping in a car, or on the street and there is no housing they can return to.
- Fire department report, newspaper article, etc. verifying a fire or natural disaster.
- Statement from the releasing facility for persons exiting jail, prison, a juvenile facility, a hospital, a medical setting, foster care, a substance abuse facility or a mental health treatment setting indicating there is no available housing and the person has no residence to return to.
- Signed and dated statement on official letterhead of the agency or service provider, which identifies the persons and the homeless assistance program they are eligible for.

#### Potentially Homeless

- A judgment, eviction order or court summons regarding eviction. (A demand for possession non-payment of rent or a notice to quit is not sufficient.)
- Legal notice from local public agency ordering the group to vacate condemned housing.

**Note:** A non-compliance notice with building code violations or condemnation notice granting a repair period does not qualify as a notice to vacate.

- Written statement from MDHHS services worker or MDHHS specialist, approved by a manager, when:
  - •• The current rental unit is unsafe structurally or is otherwise a threat to the health and safety of the family.

STATE EMERGENCY RELIEF MANUAL

- The family needs adequate, affordable housing to avoid a foster care placement or so children in foster care can return home.
- Written notification from the energy multi-disciplinary team that the group lives in high energy housing that cannot be rehabilitated.

**RELOCATION SERVICES** 

#### Required Payments

**ERM 303** 

- Rent receipts.
- Statement from the landlord.

#### TABLE - ISSUANCE MAXIMUMS FOR RELOCATION SERVICES

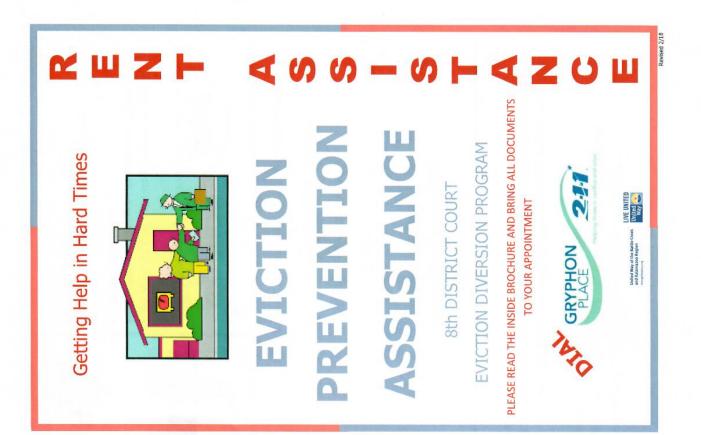
ISSUANCE MAXIMUMS FOR RELOCATION SERVICES							
SER Group Size	Relocation Services Maximums Payment Per Issuance						
1	\$410						
2	\$520						
3	\$620						
4	\$740						
5	\$870						
6 or more	\$1,040						

**Note:** The amounts shown in the table are not monthly issuance amounts. They are the total maximum issuance amounts per SER group.

**Example:** A group of 6 persons with a 3-month rent arrearage would receive a maximum of \$1,040 for a relocation service.

#### **LEGAL BASE**

Mich Admin Code, R 400.7001 et seq.



#### TO BE COMPLETED BY THE LANDLORD

enant Name:			<b>Utilities</b> -	-Chec	k the i	tems th	at app	ly and	who pa	ays fo	r ther	n:	
Tenant Phone Number: Owner's Name Owner's Mailing Address:			Paid by Check Type										
		Utilities	- 1-										
		otilities	Owner	Tenant	Natural Gas	Electric	Fuel Oil	Propane	Wood	Coal	Solar	Other	
ty:	State:	Zip Code;	Heating										T
			Cooking										
City of Kalamazoo	Oshter	no Township	Water Heating										
me Phone:	Work Phone:		Electricity				Unit Info	rmation:					
x: ( )					Address o	f Unit							
Mail:			Air Conditioning				Number o	f bedrooms	in unit	Appr	roximate y	ear built	Approximate square
THE UNIT WAS	CONSTRI	ICTED PRIOR	Water/Well							100.000		300101000	footage
F THE UNIT WAS CONSTRUCTED PRIOR O 1978, CHECK ONE OF THE FOLLOWING:			Sewer/Septic				Most recent monthly rent Proposed monthly rent						
on lead-based paint ar	d/or lead-based	osure of known information paint hazards in the unit,	Trash Collection				The reason	for any diffe	erence betwee	n the most	recent mon	thly rent and t	he proposed monthly rent
common areas or exterior painted surfaces, including a statement that the owner has provided the lead hazard information pamphlet to the family, will be required prior to Lease execution.			Appliances	Prov	ided by Owner		Is this a subsidized unit or complex? No Yes—Please enter complex name					er complex name	
		unit, and exterior painted	Refrigerator				Market Re	ent \$				Type of S	iubsidy
surfaces associated wi und to be lead-based pain rtified under the Federal o	t free by a lead-	ommon areas have been based paint inspector cam or under a federally	Range/Stove						REHAB unit?			Yes	
ccredited State or Tribal ce							Yes,	Housing i	s City Cert	ified			
NUM		ONTHS BEHIND:		iversion P		AL AMOUN				n in an at	ttempt to	resolve this	back rent situation
							1						
		Print Landlore	d Name				+		Landlor	d Signat	turo		Date

Please keep a copy of this form and return one to your tenant for further Eviction/Diversion eligibility consideration.

<sup>\*\*</sup>Completion of this form DOES NOT guarantee assistance.

Have you received a summons to appear in court

Are you interested in preventing an eviction and possibly avoiding a judgment?

Do you have income to pay next month's rent?

Do you have cash to contribute to resolve this eviction?

If you answered the questions above with a yes and need temporary assistance, immediately call 2-1-1 upon receiving the court summons for an appointment with an Eviction Diversion Specialist.

If you answered yes to all of the questions above, please complete

If your property is within the City of Kalamazoo, Is it certified?

Are there no more than 3 months in arrears?

Have you filed a summons with the 8th District Court?

LANDLORDS

the form on the reverse side and give the completed form to your

tenant

## Bring the following information to your appointment:

- All of the court documents you have received
- 30 Day Verification of Income
- Driver's License or ID
- 6 Month Rental Payment History from your Landlord Social Security Card
- Landlord Statement on reverse side
- Asset Verification/Current Bank Statements

## **EVICTION DIVERSION COMMUNITY PARTNERS**

FUNDING AND SUPPORT PROVIDED BY:

The United Way of the Battle Creek and Kalamazoo Region

Irving S. Gilmore Foundation

Housing Resources Inc.

Michigan Department of Health and Human Services

Kalamazoo County 8th District Court



LEGAL AID OF WESTERN MICHIGAN









Sign agreement to prevent entry of judgment

Agree to the terms of Eviction Diversion

Both parties must agree to the following:

Amount of rent owed

**BETWEEN LANDLORD** 

AGREEMENT

AND TENANT

and human service agencies and crisis intervention 2-1-1 is a HELP LINE providing referrals to health in Kalamazoo County.

Michigan Department of Health & Human Services

MDHHS

Available 24 hours a day 365 days a year. Calls are confidential.



## Community Housing Information Center

Every Wednesday 4-5 pm

Hosted at the HRI /Goodwill Alcott Location 420 E. Alcott St Kalamazoo, MI 49001.

Please join community agencies for information about housing, services available, and solutions to housing needs. Agency staff and/or information available from:

- Housing Resources, Inc.
- Department of Health and Human Services
- Gryphon Place/2-1-1

- Goodwill
- Job Corps
- KCMH

#### Type of housing information available:

- · Housing search, current vacancies
- Private landlord and apartment complex information
- Preventing an eviction-understanding the process
- Resolving landlord/tenant disputes
- · Emergency shelter referral
- Foreclosure and homeownership info
- · Weatherization and utility cost savings
- Budgeting, housing costs: What can I afford?
- Sample leases and move-in checklists
- Services and resources for tenants and landlords

Please note: No appointment is required. Guests at this session are seen as quickly as possible. There will be NO financial resources available at this housing hour

# Emergency Sheiters in Kalamazoo County

KALAMAZOO GOSPEL MISSION       345-2974       Single men and women and families         44A N. Burdick       Hard to serve homeless; priority given to mental agencies.         OAKLAND HOUSE       Hard to serve homeless; priority given to mental agencies.         1215 W. North St.       349-2119         OPEN DOORS (WOMEN)       345-1431         FAMILIES - MEN, WOMEN AND COUPLES WITH CHILDREN:         KALAMAZOO GOSPEL MISSION         448 N. Burdick         ELEANOR HOUSE & RAPID RE-HOUSING CENTER (HR)         522 Eleanor     Single men and women and families  Hard to serve homeless; priority given to mental agency of 17 and 35.  Agencies.  345-1431  Single men, between the ages of 17 and 35.  Women with children. Adult male members of the household will be sheltered in the men's unit.  ### Hard to serve homeless; priority given to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental to mental to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental agency of 17 and 35.  ### Hard to serve homeless; priority given to mental to mental agency of 17 and 35.  ### Hard to serv	call or Walk-in, 24 hours a day recall 24 hours a day call, 24 hours a day. (If answering machine picks up, follow instructions) call, 24 hours a day. (If answering machine picks up, follow instructions) picks up, follow instructions) call or Walk-in, 24 hours a day prone contact preferred. Call 24 hours a day. Will do a phone screen in prep for entry.
USE Drive (WOMEN) St. (MEN) MEN, WOMEN AND COUPLES WITH CHILD GOSPEL MISSION SE & RAPID RE-HOUSING CENTER (HRI) 382-5609	rivental  Call 24 hours a day  Call, 24 hours a day.  Call, 24 hours a day.
(WOMEN) St. (MEN) MEN, WOMEN AND COUPLES WITH CHILD GOSPEL MISSION SE & RAPID RE-HOUSING CENTER (HRI) 349-2119 345-2431 345-2474 345-2974	Call, 24 hours a day. up, follow instructions) Call, 24 hours a day. picks up, follow instru it. Call or Walk-in, 24 hc Phone contact prefer Will do a phone scree
St. (MEN)  MEN, WOMEN AND COUPLES WITH CHILD GOSPEL MISSION  SE & RAPID RE-HOUSING CENTER (HRI)  345-2974  345-2974	12
GOSPEL MISSION  SE & RAPID RE-HOUSING CENTER (HRI)  382-5609	يي
345-2974 ISING CENTER (HRI) 382-5609	坦
OUSE & RAPID RE-HOUSING CENTER (HRI) 382-5609	Phone contact preferred. Call 24 hours a day Will do a phone screen in prep for entry.
WCTIMS OF DOMESTIC VIOLENCE:	
DOMESTIC ASSAULT PROGRAM-YWCA 385-3587 have experienced domestic violence from a partner or ex-partner in an intimate relationship.	en who Call or Walk-in, M-F, business hours. Shelter m a available 24 hours a day through crisis line. ionship.
DI INAMAN VOI ITH AND YOUTH IN TRANSITION:	
THE ARK  990 W. Kilgore	24 hour crisis line, referrals and walk-ins.

#### STATE OF MICHIGAN IN THE DISTRICT COURT FOR THE 8TH JUDICIAL DISTRICT

Plaintiff ,	Case No.
V	Case No.
,	
Defendant(s)	
	THIS ORDER MAY ONLY BE USED FOR EVICTION DIVERSION CASES
	TION AND ORDER FOR SMISSAL WITHOUT PREJUDICE
County of Ka	n of said Court held in the lamazoo, State of Michigan f20
PRESENT: HONORABLE _Christophe	r T. Haenicke_, DISTRICT JUDGE/PROBATE JUDGE
This matter having come before the	parties upon summary proceedings for Non-Payment of
Rent and the Court having heard the parties	s in open Court:
IT IS HEREBY ORDERED that the	sum of \$ for rent due through
and \$ for court costs for	a total of \$ shall be paid on or before
, 20	
IT IS FURTHER ORDERED that th	is action shall be dismissed without prejudice now.
IT IS FURTHER ORDERED that in	the event, the Defendant(s) fails to pay the rent and other
costs as set forth above, and within 56 d	ays of this order, this action shall be reinstated as to all
named Defendant(s), upon the Plaintiff's	submission of an Affidavit of Default, a Judgment for
Possession, a Judgment for Money (if elig	gible and prayed for) and an Order of Eviction, which will
enter simultaneously.	Form 922 12/13 PS

IT IS FURTHER UNDERSTOOD that by signing this Stipulation, the parties agree that this is not a guarantee that the Department of Human Services, Housing Resources, Inc., or any other service agency is able to provide the tenant with financial assistance. In the event, the above mentioned agencies are unable to provide financial assistance, the Defendant(s) is responsible for paying for the entire amount agreed upon in this Stipulation.

IT IS FURTHER UNDERSTOOD that by signing this Stipulation, that the parties do not waive any claims for money damages if additional rent is owed or if there is damage to the property.

IT IS FURTHER UNDERSTOOD that if the Defendant(s) is not represented by counsel, this order may not be enforced until 3 regular court business days have elapsed.

Date		District Judge/Probate Judge
Stipulated and ag	reed to:	
Dated	, 20	Plaintiff
Dated	, 20	Defendant
Dated	, 20	Defendant

Form 922 12/13 PS

#### STATE OF MICHIGAN IN THE DISTRICT COURT FOR THE 8TH JUDICIAL DISTRICT

Plaintiff, v	Case No
Defendant(s).	
	THIS ORDER MAY ONLY BE USED FOR EVICTION DIVERSION CASES
	PULATION AND ORDER FOR AL DISMISSAL WITHOUT PREJUDICE
Count On this	session of said Court held in the of Kalamazoo, State of Michigan day of20
PRESENT: HONORABLE Chins	opher T. Haenicke , DISTRICT JUDGE/PROBATE JUDGE
This matter having come befo	e the parties upon summary proceedings for Non-Payment of
Rent and the Court having heard the	parties in open Court:
IT IS HEREBY ORDERED th	t the sum of \$ for rent due through
and \$ for court cos	s for a total of \$ shall be paid on or before
, 20	
IT IS FURTHER ORDERED	at this action shall be dismissed without prejudice now.
IT IS FURTHER ORDERED t	at in the event, the Defendant(s) fails to pay the rent and other
costs as set forth above, and within	56 days of this order, this action shall be reinstated as to all
named Defendant(s), upon the Pla	ntiff's submission of an Affidavit of Default, a Judgment for

Form 921 12/13 MJ

enter simultaneously. IT IS FURTHER UNDERSTOOD that if a Judgment for Money was prayed for and Defendant(s) failed to pay the above stated amount, than Plaintiff shall also be entitled to a sum of \$ \_\_\_\_\_ prorated through \_\_\_\_\_\_, 20\_\_\_ and \$ \_\_\_\_\_ for court costs for a total Money Judgment of \$ \_\_\_\_\_ that may be collected. IT IS FURTHER UNDERSTOOD that by signing this Stipulation, the parties agree that this is not a guarantee that the Department of Human Services, Housing Resources, Inc., or any other service agency is able to provide the tenant with financial assistance. In the event, the above mentioned agencies are unable to provide financial assistance, the Defendant(s) is responsible for paying for the entire amount agreed upon in this Stipulation. IT IS FURTHER UNDERSTOOD that by signing this Stipulation, that the parties do not waive any claims for money damages if additional rent is owed or if there is damage to the property. IT IS FURTHER UNDERSTOOD that if the Defendant(s) is not represented by counsel, this order may not be enforced until 3 regular court business days have elapsed. District Judge/Probate Judge Stipulated and agreed to: Dated: , 20 Plaintiff Dated: \_\_\_\_\_, 20\_\_\_\_ Defendant Dated: , 20 Defendant

Possession, a Judgment for Money (if eligible and prayed for) and an Order of Eviction, which will

Form 921 12/13 MJ