

Community Dispute Resolution Program Annual Report 2022



Since 1990, the Community Dispute Resolution Program (CDRP) has functioned as a network of nonprofit organizations that receive grant funding from the State Court Administrative Office (SCAO) to provide Michigan citizens with a means to work out disputes outside of court.

Making mediation more accessible, services are now offered:

- in-person
- over the phone
- by Zoom
- and online through MI-Resolve



In 2022, CDRP centers reported:

31,456

cases were managed

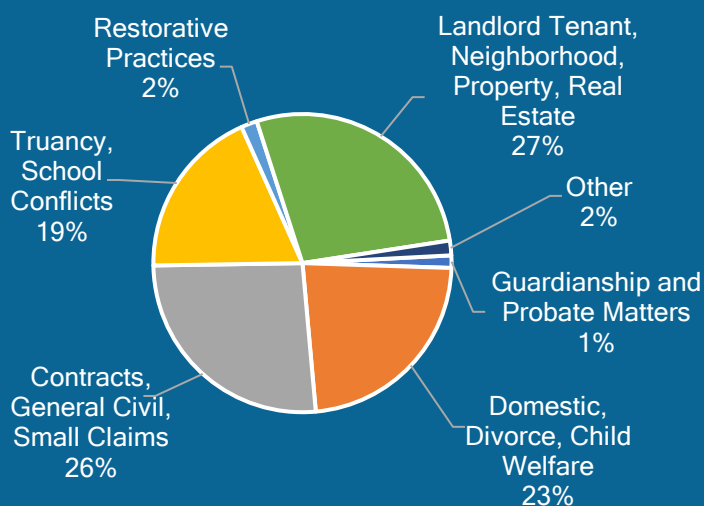
67.3%

cases settled when all parties agreed to use center services

\$3,678

average amount per settlement in cases where money was distributed

Types of Cases Resolved* by CDRP Centers in 2022



* Cases settled through formal mediation or conciliated through phone conversations.



Parties' agreements were kept.
Random surveys indicate agreements were followed:

78.2%

in Civil Division Cases

70.8%

in Family Division Cases

84.2%

in Education Institution Cases

Volunteers serve as mediators, trainers, outreach workers, administrators, workshop facilitators, and office assistants. Centers also receive donated goods and services such as rent, photocopying services, accounting services, and purchase discounts. In 2022, this amounted to:

10,539

volunteer hours donated

\$1.5 million

total market value of donations

Types of CDRP Dispute Resolution Services

Circuit Court Case Types

- Unrepresented Litigant Divorce
- Pre- and Post-Judgment Domestic Relations
- Parenting Time Mediation
- Truancy
- Child Protection
- General Civil Claims
- Restorative Practices

Probate Court Case Types

- Trusts
- Conservatorships
- Guardianships
- Choice of Facilities or Long-Term Care
- Estate Expenses and Responsibility

District Court Case Types

- General Civil Claims
- Landlord/Tenant
- Small Claims

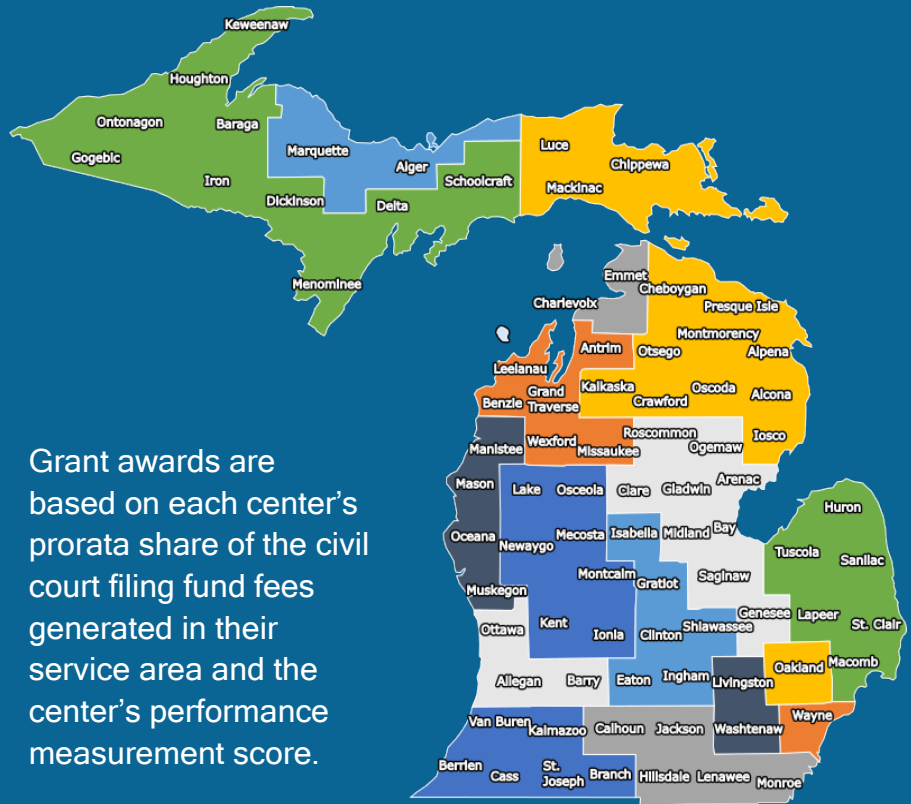
School Conflict Management Services

- Restorative Practices
- Truancy Reduction
- Restorative Conferencing

Not all services may be available at every CDRP center. Contact a center to learn about locally available services.

CDRP Local Center Service Areas

16 Centers form a statewide network to provide services to all 83 counties.



Grant awards are based on each center's prorata share of the civil court filing fund fees generated in their service area and the center's performance measurement score.

The centers also rely on additional grant funding from local sources, conduct fund-raising, and receive donated goods and services.

courts.mi.gov/CDRPCenters

Mediation services provide a quick means to resolve disputes. On average, centers reported in 2022:



27
days to disposition

1.5 hours
duration of mediation

MI-Resolve Online Dispute Resolution

Michigan's free, statewide, online option for resolving simple disputes outside of court now helps families work through parenting time issues. The two similar but separate systems allow people in a civil or family dispute to work together with a trained mediator online to reach an agreement.

Civil System



How it works:

- Parties enter a little information about the dispute and the other party's email to start a case.
- A trained mediator joins the parties online to help resolve the dispute.
- If the dispute is resolved, the mediator writes an agreement that the parties can sign online and submit to the court.
- Mediators are trained volunteers who have completed both an approved 40-hour General Civil Mediator Training and a special training on the system.
- If the case is not appropriate for MI-Resolve, the center may still be able to help in a different setting.

Examples of Civil System Cases:

- Living arrangements and loans with or without a lease or legal contract
- Landlord-Tenant disputes on rental deposits or damages
- Distribution of property after a relationship
- Contract matters under \$25,000
- Contract cancellation prior to completion
- Quality of home or vehicle repairs
- Disputes over billing for professional services
- Collection of wages after job termination
- Neighbor disputes involving use of property

Learn more:

Visit the MI-Resolve Civil homepage at courts.mi.gov/MIRResolveCivil



Watch a short video overview of the system at courts.mi.gov/HowtoMIRResolve

Family System



How it works:

- Parties contact their local center or FOC to talk about whether the MI-Resolve Family System is right for their case.
- If the case is a good fit, center staff invites the parties to a private portal where a trained mediator helps them work toward an agreement.
- If the dispute is resolved, the mediator writes an agreement that the parties can sign online and submit to the court.
- Mediators are trained volunteers who have completed both an approved 48-hour Domestic Relations Mediator Training and a special training on the system.
- If the case is not appropriate for MI-Resolve, the center may still be able to help in a different setting.

Examples of Family System Issues:

- Parenting time schedule
- Make-up time with children
- Schedule changes
- Transportation responsibilities
- Shuttling the child's clothing or toys back and forth
- Vacations and holiday schedules
- Extracurricular activities

Learn more:

Visit the MI-Resolve Family homepage at courts.mi.gov/MIRResolveFamily



Watch a short video overview of the system at courts.mi.gov/MIRFamily